



# EMERGENCY INFORMATION

# Medical Emergencies

Call the Security office at extension 6666 and report your exact location and the nature of the emergency. In the event that you believe the guest requires immediate medical assistance from Paramedics, call Security office at extension 6666 and then dial 9-911 to save time and have the Paramedics and the Fire Department dispatched to our hotel immediately.

Hotel security is trained in First Aid and CPR and are available 24/7

Automatic External Defibrillator is Available in the Fitness Center and carried by Security Department Response Team.

Hospitals & 911	Response Time	Distance	Telephone
Ambulance	5 Minutes	1.5 Miles	911
Fire Department	5 minutes	1.5 Miles	911
Police	5 minutes	1.5 Miles	911
SF Memorial Emergency – 24 Hours	1150 Bush St	1.4 Miles	<u>415-353-6300</u>
SF General Hospital – 24 Hours	1001 Potrero Ave	3.6 Miles	<u>415-206-8111</u>

Pharmacy & Non-Emergency	Location	Distance	Telephone
Closest 24 Pharmacy	498 Castro St	3.2 Miles	<u>415-861-3136</u>
Walgreens	Corner of Market & 4th Street	.02 Miles	<u>415-397-4800</u>
Closest Non- Emergency	St Francis Memorial Hospital 900 Hyde St	1.4 Miles	<u>415-353-6200</u>

# Medical Emergencies Continued

## On Call Doctors

### Hotel Doctor

**Dr. Jim Savage**  
**Traveler Medical Group**  
490 Post St, suite 225  
Phone: 415-981-1102

24 hour on call medical service. Minimum charge \$220 for office visit and \$600-700 for outcall, hotel visit. Travel Medical Group's office is located within walking distance of the hotel.  
<http://travelermedicalgroup.net>

### Discover Health

990 Columbus Ave  
San Francisco, CA

Phone: 415-732-7029

Pediatric Patients (Under 18) call Dr. Steven Martel 415-265-4448

Adult Patients call Dr. Clifford Sewell 415-728-3030

24 hour on call medical service, hotel visits or seen in the office. Minimum in-office charge is \$400.00 per visit, minimum outcall charge (visit to the hotel) is \$500.00

<http://www.n1health.com>

## Urgent Care

### Concentra

415-781-7077; 415-210-3494 after hours

26 California Street

Mon– Fri: 7am - 7pm. Sat: 9am - 5pm

[concentra.com](http://concentra.com)

### Care-Practice

415-864-4444

508 A 14th Street

Mon-Fri: 9:30-6pm; Sat & Sun 10:30am-3:30pm

[carepractice.com](http://carepractice.com)

# Medical Emergencies Continued

## Dentist

**Gregory Zabek**

415-362-1102

490 Post St. Suite 404

**Haleh Bafekr**

415-433-8377

490 Post St. Suite 549

As a convenience to our guest, the property offers this list of providers who have indicated they would be able to provide services to guests of the property. This is not a recommendation to use any particular provider and the property makes no representations regarding the qualifications of these providers or the quality of the services offered by these providers. Please do not consider this an endorsement or recommendation of any of these providers. The property has not made any inquiry as to their qualifications or the quality of services they provide. The property assumes no liability for the services furnished by these independent providers who have no affiliation with the property.

# General Safety and Security

- Hotel security is available 24 hours per day. The hotel emergency line is extension: 6666
- Never tell a stranger your room number.
- When checking into your room, take time to study the evacuation map on the back of the guest room door and note the location of the nearest emergency stairwell.
- Do not admit unexpected visitors into your room without first making identification. A view portal is provided in your door. If there are any doubts about the person's true identity, please contact security at extension 6666
- Guard your room key or access card. Don't set the key or card down in a visible location when you're at a hotel, pool or a dining room.
- Do not leave your room door open when carrying baggage in or out of the room or when using vending machines.
- If arriving at night, use the hotel's main entrance. You may be asked to show your room key and photo identification.
- Do not leave valuables unattended in common areas of the hotel.
- If you must leave valuable items in your room, use the guest room safe.
- Don't hesitate to ask a hotel employee to accompany you to your room.